

Accessing Emergency Shelters or Hotels:

Central Intake

24/7 | 416-338-4766 or 1 (877) 338-3398

There are no LGBTQ2S dedicated emergency shelters in Toronto. However, some of our Trans and Non-Binary community members have shared that the following shelters have felt safer for them:

<u>Sistering</u> 962 Bloor St. W 416-926-9762	<u>Fred Victor Drop-In</u> 67 Adelaide St. E 416-392-9292
<u>Safe Bed</u> Various addresses (416) 248-4174	<u>Street Haven</u> 87 Pembroke St. (416) 967-6060

When you are on the phone with Central Intake, you can tell the intake worker if you would like to access a particular shelter, if you'd like to avoid any particular shelters, whether you want men's/women's/co-ed space, etc. The worker will try to accommodate you, but keep in mind that if the shelters are full, you may have limited choice. **REMEMBER: It is your HUMAN RIGHT to access the shelter that best aligns with your gender identity, regardless of what you look like or how you dress.**

To access a hotel bed:

Phone Central Intake. Hotels are almost always full. You need to phone several times a day and keep asking for a hotel spot. Ask the worker if they know when a hotel spot will become available, and then phone back at that time.

If You Are Experiencing Abuse:

Assaulted Women's Helpline – For Women, Non-Binary, and Trans folks

24/7 | 416-863-0511 | TEXT #SAFE (#7233) on your cell phone

Call for access to Violence Against Women (VAW) shelters, counselling, support, and other resources

1 in 6 Men's Helpline Chat – For Men, Non-Binary, and Trans Folks

24/7 | 1in6.org/helpline/

Use the online chat to access counselling, support, and other resources

Drop-In Centres, Free Meals, and Other Supports:

The Meeting Place

588 Queen Street W | <https://www.westnh.org/meetingplace/> | 416-532-4828 | info@westnh.org

211 Central

24/7 | <https://www.211toronto.ca/> | TTY 1-888-340-1001

Live Text Chat Support available Monday-Friday 7am-9pm through <https://211central.ca/get-help-now/>

Chalmers Bot

24/7 | <https://chalmers.app/>

A web/phone app that uses your current location to find the closest free meal/drop-in/clothing resource/etc

Interactive Voice Response (For OW/ODSP Help)

Monday-Friday 9am-9pm; Weekends 12pm-5pm | 1-800-808-2268

A phone line where people can check on status of payments and general info

COVID-19 Shelter Updates:

Updates from the City of Toronto:

www.toronto.ca/home/media-room/news-releases-media-advisories/

Updates and Resources from Toronto Drop-In Network:

www.tdin.ca/announcement.php?id=2127

LGBTQ2S Youth Housing Help:

The 519 – For LGBTQ2S Youth up to Age 29

519 Church Street | <https://www.the519.org/programs/housing-services> | 416-392-6874 | info@the519.org

Friends of Ruby – For LGBTQ2S Youth up to Age 29

489 Queen Street E | friendsofruby.ca/ | 416-359-0237 | info@friendsofruby.ca

NOTE: You need to register as a client before you can receive housing and other supports.

Adult and Youth Housing Help:

Woodgreen Community Services

650 Queen Street E | <https://www.woodgreen.org/services/programs/housing-help-centre/> | 416-645-6000 ext. 2500 | Monday-Friday, 9am-5pm

East York Housing Help Centre

1350 Danforth Ave. | <http://eyetfrp.ca/housing-help/> | 416-698-9306 | eyhhc@eyetfrp.ca

For Questions About Landlords, Evictions, and Human Rights:

Tenant Hotline

Monday- Friday, 8:30am-6pm | 416-921-9494

Landlord & Tenant Board

Monday-Friday, 8:30am-5pm | 416-645-8080

Steps to Justice: Your Guide to Law in Ontario

COVID-19 updates on law and legal services (including applying for EI and evictions)

www.stepstojustice.ca/covid-19

Centre for Equality Rights in Accommodation (CERA)

www.equalityrights.org/ | 416-944-0087 | cera@equalityrights.org

Housing Search Tools:

Kijiji – <http://www.kijiji.ca/>

Craigslist – <http://toronto.craigslist.ca/>

ViewIt – <http://www.viewit.ca/>

PadMapper - <https://www.padmapper.com/>

Use the filter tools to see listings within your budget.

Facebook Pages

1. Homes for Queers Toronto
2. Toronto Home Zone
3. Roomies for Queers

Facebook is one of the best ways to find housing. Don't forget to read the rules of each group, and follow instructions for joining.